

Process Analyst at Watu Credit

Position: Process Analyst

Reporting to: Head of Process

Role purpose:

Empower operating teams by driving efficiency, ensuring accountability and operational integrity. You will create new processes and systems as well as improve existing ones. The ideal candidate is a well-rounded, data-driven businessperson who excels in data analysis, project management, stakeholder management, and communication.

Key Responsibilities:

- Achieve deep understanding of business needs and processes
- Engage business leaders on current processes, gaps, and anticipated changes
- Drive efficiency through process mapping and identification of opportunities
- Create systems for operating teams to use, primarily in Google Cloud Platform
- Provide initial training and support for operating teams until they are self-sufficient
- Design and conduct experiments to quantitatively identify best practices

Qualifications (Required):

- SQL
- Spreadsheet management
- Qualifications (Preferred):
- University degree in a quantitative field
- Computer Science, Actuarial Science, Engineering, Statistics, Econ, Math, MIS
- Dashboarding
- Python

Your journey to becoming a rockstar process analyst:

- 1st two weeks: Learning the business



- You will complete side by sides with various departments, watching operating teams do their jobs and learning how various functions connect to each other
- 2nd two weeks: Learning the trade
- You will work with other process analysts to support their ongoing system development and optimization.
- You may also have an internship with our analytics team to sharpen your data skills and acquaint you to GCP
- Months 2-3: Taking Ownership & Adding Value
- Supported by your manager and team, you will own a project from end-to-end

Life as a process analyst:

- We have daily morning huddles, weekly 1:1s with your manager, and regular side-by-sides with operating teams. Work from home 1 day per week, travel ~10%.

Only shortlisted candidates will be contacted.

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